## Details of Redressal of Complaints received against IIFL Mutual Fund during FY 2016-2017

## Total Folios: 18826

Complaint	Type of complaint	(a) No. of	Action on (a) and (b)										
code		complaints	(b) No of	Resolved				Non	Pending				
		pending at the beginning of the year	complaints received during the year	Within 30 days	30- 60 days	60- 180 days	Beyond 180 days	Actionable	0-3 months	3-6 months	6-9 months	9-12 months	
IA	Non receipt of Dividend on Units	-	-	-	-	-	-	-	-	-	-	-	
ΙB	Interest on delayed payment of Dividend	-	-	-	-	-	-	-	-	-	-	-	
IC	Non receipt of Redemption Proceeds	-	-	-	-	-	-	-	-	-	-	-	
١D	Interest on delayed payment of Redemption	-	-	-	-	-	-	-	-	-	-	-	
II A	Non receipt of Statement of Account/Unit Certificate	-	-	-	-	-	-	-	-	-	-	-	
II B	Discrepancy in Statement of Account	-	-	-	-	-	-	-	-	-	-	-	
II C	Data corrections in Investor details	-	-	-	-	-	-	-	-	-	-	-	
II D	Non receipt of Annual Report/Abridged Summary	-	-	-	-	-	-	-	-	-	-	-	
III A	Wrong switch between Schemes	-	-	-	-	-	-	-	-	-	-	-	
III B	Unauthorized switch between Schemes	-	-	-	-	-	-	-	-	-	-	-	
III C	Deviation from Scheme attributes	-	-	-	-	-	-	-	-	-	-	-	

III D	Wrong or excess charges/load	-	-	-	-	-	-	-	-	-	-	-
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	-	-	-	-	-	-	-	-	-	-	-
IV	Others		1					1				
Total			1					1				