

Details of Redressal of Complaints received against IIFL Mutual Fund during FY 2011-2012

Total Number of Folios : 8883

Complaint Code	Type of Complaint#	(a) No. of complaints pending at the beginning of the year	Action on (a) and (b)											
			(b) No. of Complaints received during the year	Resolved				Non Actionable *	Pending					
				Within 30 days	30-60 days	60-180 days	Beyond 180 days		0-3 months	3-6 months	6-9 months	9-12 months		
I A	Non receipt of Dividend on Units													
I B	Interest on delayed payment of Dividend													
I C	Non receipt of Redemption Proceeds													
I D	Interest on delayed payment of Redemption													
II A	Non receipt of Statement of Account/Unit Certificate													
II B	Discrepancy in Statement of Account													
II C	Non receipt of Annual Report/Abridged Summary													
III A	Wrong switch between Schemes													
III B	Unauthorized switch between Schemes													
III C	Deviation from Scheme attributes													
III D	Wrong or excess charges/load													
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc													
IV	Others													
	a. Correction of Investor Information		22	22										
	b. Non Receipt of Cheque pertaining to Refund of Fractional Units / NFO NIGO Refunds		85	85										
Total			107	107										

Including against its authorized persons/distributors/employees, etc.

*Non actionable means the complaint that are incomplete / outside the scope of mutual fund

For India Infoline Trustee Company Limited

Sd/-
Director
 May 11, 2012